

## GENERAL CONDITIONS 2016

**AU VALBONHEUR**, Camping du plan d'eau, 129 impasses du lac, 38740 VALBONNAIS 06.84.15.69.39 / 04.76.30.21.28  
Coordinates GPS : longitude 44.89262 - latitude 5.90416

**THE RENTAL** of a pitch, a mobilhome, a chalet and/or the house by the lake, will become definite after our approval and after reception of the complete and signed contract, accompanied by a prove of transfer of an amount of 30% of the total amount of the stay.

Rental of a mobilhome, chalet and/or the house by the lake : 30% or a minimum of 150€ for a stay of less than €500. Each contract is personal and nominative and can in no case be sub-let or transfered.

**PAYMENT** : cheques, mandates, banktransfers, holidayvouchers (=local « cheques vacances ») and valid creditcards are accepted. The remaining amount after downpayment will be payable :

for the pitches : upon arrival at the campsite.

for the mobilhomes, chalets and/or the house by the lake : at the latest one month before arrival.

Attention ! After this period no guarantee can be given on being allocated requested rentals and cancelation policy will be applied.

**CANCELATION** : each cancelation needs to be spoken for and notified by mail.

Cancelation 60 days or more before planned arrival :restitution of the downpayment minus €25 cancelation costs.

More than 30 days before planned arrival, or no show on date of arrival : the total amount of the stay will be retained.

Cancelation guarantee : please contact your insurance and/or your bank.

**ARRIVAL** : openinghours reception 9am-12am and 2pm-7pm, or call +31 4 76 30 21 28.

Pitches are available from 1pm on. Mobilhomes, chalets and/or the house by the lake are available from 3pm on.

**Please bring your own bedlinnen !**

Late arrival, without having notified the reception, will make the pitch or the rental available again for new guests 24 hours after the arrival date in the contract. The total amount of the stay will be retained. Arriving late does not give right to reductions.

The direction has the right to change or adapt allocations of pitches and rentals, hereby taking into account specific requests as much as possible, but without being able to guarantee their fulfillment.

**DEPARTURE** : openinghours reception 9am-12am and 2pm-7pm, or call +31 4 76 30 21 28.

Advanced departure does not give right to reductions on the price of the total stay.

Pitches need to become available for new guests at 10am. In case of choosing not to commence your stay upon arrival : no refunds.

**DEPOSIT** : a deposit of 200€ will be requested upon arrival for the rental of a mobilhome, a chalet and/or the house by the lake. It will be returned at the end of the stay, with deductions for any damage or missing items.

A list with the complete inventory will be supplied upon arrival, giving guests 24 hours to inform reception of anomalies. Occupants are responsible for cleaning at the end of their stay. After inspection prior to departure and found not cleaned to an acceptable level, an amount of 50€ of the deposit will be charged.

**ATTENTION : ALL RENTALS ARE NON-SMOKING !!**

**PETS** : pets are allowed, under supervision and must be kept on a lead at all times. They must be taken off the site for their toilet needs and any accidents on site must be immediately disposed of in the appropriate bin. The dog owner must present proof of up to date vaccination and microchip details if requested. Under no circumstance an animal can be left alone on a pitch. One animal per pitch. No animals allowed in the mobilhomes, chalets or the house by the lake.

**TRAFFIC** : not allowed to drive motorised vehicles inside campgrounds between 11pm and 7pm.

No noise nuisance after 10pm. One vehicle per rental.

Established at ..... (date) .....

Client signature

Signature of this contract indicates that the client has read, understood and agreed the terms and conditions above.